

## Thank you for choosing Tampa Bay Yacht Charter and the Smooth C's for your occasion!

- Directions to the Marina: We're located at the Harborage Marina, 1110-3<sup>rd</sup> Street South, St Petersburg, FL 33701
  - From I275, use the exit for I175 (Tropicana Field). Take that exit directly into the downtown area and turn
    right at 3<sup>rd</sup> Street South. The Harborage Marina is approx. ½ mile south. The parking entrance is on the right
    side of the street.
  - Yacht Relocation (additional fee): Directions and parking information will be sent once the dock is confirmed.
- **Parking**: There is complimentary parking in the Harborage Marina parking lot on the west side of 3<sup>rd</sup> Street South at 11<sup>th</sup> Avenue South (land side). Parking on the water side is by permit only.
- **Boarding:** Once you arrive at the marina, please have a seat at the welcome area below. A crew member will meet you in this area approximately 15 minutes prior to your scheduled departure time.



- Early Boarding: As a courtesy, we will allow up to 2 people to board 30 minutes prior to departure in order to decorate. If you would like to board 60 minutes prior to departure, there is a fee of \$100 and a limit of 4 people. ALL early boarding must be arranged in advance.
- **Decorations:** You may decorate the yacht for the occasion, however, the following are not permitted: candles, confetti, decorations that adhere to the windows. Balloons are ok as long as they are weighted down; we suggest keeping them to a minimum as they will tangle in the wind and take up interior space. The crew is not responsible for any balloons that may blow away.
- **Drugs: ZERO TOLERANCE** Use or possession of any illegal drugs, including marijuana, shall result in immediate termination of the charter with a forfeiture of all monies paid.
- Food and Beverage: You're welcome to bring on your own food or use a caterer. If using a caterer other than
   ExecChef, please provide us with the company name, contact person, and phone number so that we can coordinate
   with them. Bottled water and ice will be provided at no charge, as well as plates, cups and plastic cutlery. You may
   bring your own alcoholic beverages, however, beer must be in cans or aluminum bottles; individual glass bottles are
   not permitted. We suggest you bring your beverages cooled so that you can enjoy them right away.
- Intoxication: If the Captain deems a guest too intoxicated to cruise, he has the right to refuse boarding. Likewise, if a guest becomes a danger to themselves or others during the cruise, the Captain has the right to terminate the charter and return to the dock.

- Life Jackets: As a USCG certificated vessel, we have enough life jackets on board for all passengers and crew. If you're cruising with children and more comfortable bringing their own life jackets, please do so. The Captain will do a short safety briefing prior to your cruise.
- Marina Etiquette: We are all guests of the marina, and as such, we ask that you respect the other boaters' privacy and keep noise to a minimum while inside the marina. Guests are **NOT** permitted to use the marina pool.
- Music: Guests may connect to our system by Bluetooth or auxiliary cord. There are six speakers outside the yacht and one inside the cabin.
- Passenger Limit: Per USCG Regulations, we are limited to 20 passengers maximum, including children and infants. The 20 passenger limit does not include the captain and mate. Special accommodations may be required for larger guests; please discuss this with us ahead of time.
- **Personal Belongings:** We are not responsible for your personal belongings. Please consider leaving valuable items at home.
- Seasickness: On most days, Tampa Bay is relatively calm, but occasionally it can get a little choppy. If you're prone to motion sickness, please consult your physician or pharmacist for recommendations. It's usually best to take medication before the cruise rather than waiting until you feel ill.
- Smoking: Smoking is permitted outside the yacht.
- Special Assistance: Please let us know if any of your guests require assistance with boarding or use a cane, walker, or wheelchair. Guests needing special assistance should be able to climb a few stairs on their own. Wheelchairs may be used to transport guests from the parking lot to the dock, however, they're unable to be used once on board.
- Swimming: Sorry, our vessel is not equipped nor licensed for water activities (this includes fishing).
- **Toilets**: The vessel is equipped with an electric flush toilet. Sanitary products, diapers, paper towels or wet wipes are not to be flushed. Disposal bags and a trash can are located in the bathroom. Please refer to paragraph #4 of your contract regarding our policy.
- Weather and Cancellations: Your safety and enjoyment is our top priority! Please review our policies regarding weather and cancellations:

If you've booked a **Destination Dining** cruise but the route is impacted by weather/winds, the captain will offer you the choice of an alternate location if available or the option to shorten your cruise (minimum of two hours cruising) in lieu of the Destination Dining experience.

Tampa Bay Yacht Charter (TBYC) will decide if your charter will be cancelled or delayed due to current conditions and approaching systems using the current and predictive radar, as well as the marine forecast and actual observations for the intended/probable area of charter. We do cruise in some scattered showers (feel free to take cover during showers or bring a rain jacket), however, we will not begin a charter during an electrical storm or if we believe that such approaching conditions will be unavoidable during a charter by altering course. We ask you to think of it like a ballgame: a little rain during a couple innings, or a delay of the game, doesn't ruin the whole game. If we are delayed by conditions (1 hour maximum before cancelling), we ask you to come aboard and start the party, while we watch conditions and radar to see when/if it will clear. This decision will be made by TBYC as early as we are certain, and you will be notified immediately if we determine that the charter should be delayed or cancelled. If the weather does not clear after that first hour, you will receive a refund minus a \$250 dockside fee.

In general, charters are not cancelled in advance of cruise time unless <u>we are certain</u> that <u>we will not charter</u> based on the above criteria. While the weather forecast (advance or even hourly) may say there is a high chance of rain, this is very broad and may not affect the time of your charter or the area where your captain may cruise, or could only result in a delay of your charter. If you do not show and conditions do allow for a cruise, this will be considered a no-show and there will be no refunds or rescheduling (sorry, we just don't want to be left standing on the dock with an empty boat that could be out on the water for a good time).

**Partial charters** are charters which are shortened due to current or expected inclement conditions, or circumstances beyond our control. Our goal is for every charter to be a perfect cruise, but sometimes safety and comfort force us to shorten a charter. Partial charters are charged a prorated fee UNLESS the charterer decides to continue the event dockside for the duration of the cruise. In this instance, there will be no prorated refunds and TBYC will be deemed to perform its obligations per the charter contract.

## What to Wear:

- Soft-soled shoes with light colored soles (sneakers, boat shoes). We do not recommend bare feet.
- Heels or hard-soled shoes are not permitted on board. A shoe basket is available for your convenience.
- Comfortable clothing. Guests spend the majority of their time outside and it can get hot!

Signature:\_\_\_\_

Date:\_\_\_\_\_

We're looking forward to welcoming you aboard! <u>laura@tampabayyachtcharter.com</u>